

OUTPATIENT FAQ

Your DVM has referred you for an outpatient imaging study at the VSCAN
What can you expect?



- What is your appointment availability?
 - The VSCAN outpatient CT and MRI service is open Monday-Friday from 9am-5pm.
 - Once we have received the imaging request from your referring veterinarian we will contact you to schedule your appointment and request any additional information we may need.
 - Patient drop off for imaging studies will be scheduled between 7:30am and 9am.

- Can my pet eat before the imaging study?
 - We require that all patients be fasted for a minimum of 6 hours prior to the appointment due to anesthetic risks.

- What if my pet needs to take medications the morning of the appointment?
 - It is acceptable for them to take their medication with the minimal amount of food or water necessary.
 - The owner must inform the anesthesia team of this medication administration when they arrive.
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- How long does the study take?
 - CT scans typically take 15 to 30 minutes, and MRI scans can take up to 90 minutes depending on the study. This does not include the amount of time needed for anesthesia induction or recovery.
 - Although CT studies are short we expect the patient to be left at the center for half a day so that they are completely recovered from anesthesia/sedation.
 - Patients can be picked up once the patient is fully recovered from anesthesia.
 - A member of our team will contact the owner to schedule a discharge appointment.

- When can I expect the results of the imaging study?
 - Once the study is completed the images will be sent to a radiologist for clinical interpretation. It typically takes 24 to 48 hours for the final report to be returned to us and forwarded to your referring veterinarian.
 - The VSCAN will not discuss the clinical findings for an outpatient study with the owners.
 - If requested a link to view or download the images from our cloud server can be sent to the owner. The link has an expiration of one week from the date it is sent.

- What about the Cost?
 - Prior to scheduling your appointment we will discuss the cost of the study based on your referring veterinarian's request and provide you with an estimate.
 - We require a deposit of 75% of the estimate provided at time of drop-off or prior to the appointment.
 - The remainder of the invoice is required to be paid at the time of discharge.